

PO2 Andrew Thompson is all smiles as he embraces his family on board HMCS Ottawa's flight deck. From left: Johanne, Quinne, Spencer, Danica, and Caitlin (not shown).





 
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## Above: Crowd of family and loved ones

gathered on nearby C jetty with banners and signs last Thursday, excitedly waiting to see the crew of Ottawa. On Oct. 13, HMCS Ottawa glided back into Esquimalt harbour after a four-and-ahalf-month operational deployment and goodwill tour in the Asia Pacific region.

**Above:** LS Kelly Potts is greeted with endless kisses from James Digger, his two-and-a-half-year-old Boston terrier.

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HARLEN MANAGEMENT AND ALLEN AND A

Photos by Ben Green

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**Left:** Cdr Jon Allsopp, Commanding Officer of HMCS Ottawa, is met by his daughter Paige.

**Right:** OS Jeff McConnell and Melissa share the long-awaited "first kiss" on Ottawa's brow.

5

Lt(N) Tony Wright

**HMCS** Vancouver

For many, Thanksgiving is an opportunity to visit and celebrate with loved ones who have travelled from across town or across the country to share this special time. For the crew of HMCS Vancouver, it was an opportunity to re-affirm existing friendships and camaraderie amongst the crew

Sailors and air crew spent this Thanksgiving holiday off the coast of Libya deployed on Operation Mobile working to protect Libyan civilians in accordance with United Nations Security Council Resolutions.

Despite the fact the ship was patrolling in heavy seas, the galley staff treated *Vancouver's* crew to a thanksgiving feast with all the trimmings, just as though they were back at home in Canada.

"Everyone onboard loves Thanksgiving dinner and we're

very happy to make a meal that the crew really looks forward to and appreciates as much as this," said PO1 Dean Easton, Chief Cook. "The food we serve on board is important for morale and Thanksgiving dinner is especially so."

Executive Officer, LCdr Ryan Tettamanti, and Coxswain, CPO1 Gino Spinelli, joined Commanding Officer, Cdr Bradley Peats in carving the ceremonial turkey and serving the crew in the Master Seaman and Below mess

"We never forget our family back home," said Cdr Peats. "But we are a family on this ship too. It's important we are always there for one another. I'm very happy to celebrate this special occasion with my Vancouver family.

But this Thanksgiving was more than a celebration and friendship; where the ship was and why it was there was never far from sailors' minds. Knowing just beyond the shore, in the distance, Libyans were struggling to rebuild their lives and their country gave members of the crew an opportunity to be thankful for how fortunate they are to be Canadian.

Vancouver's

Photos by Cpl Brandon O'Connell, MARPAC Imaging Services

Party Fowl! Cdr Peats receives a surprise visit from MCpl Justin Harper donning a turkey suit

prior to the command-

ing officer cutting the

real turkey for the ship's

Thanksgiving feast.





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#### WHO WE ARE

#### MANAGING EDITOR

Melissa Atkinson 250-363-3372 melissa.atkinson@forces.gc.ca

#### STAFF WRITERS

250-363-3130 Ben Green ben.green@forces.gc.ca

Dawn Bennett 250-363-3672 dawn.bennett@forces.gc.ca

#### PRODUCTION

Francisco Cumayas 250-363-8033 production@lookoutnewspaper.com

Shelley Fox 250-363-8033 projects@lookoutnewspaper.com

#### ADMINISTRATIVE ASSISTANT

250-363-3014 Kate King kate.king@forces.gc.ca

ACCOUNTS Raquel Tirado 250-363-3127 raquel.tirado@forces.gc.ca

#### SALES REPRESENTATIVES

Ivan Groth 250-363-3133 ivan.groth@forces.gc.ca Joshua Buck 250-363-8602 joshua.buck@forces.gc.ca

### EDITORIAL ADVISOR

de la Base

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E-mail: frontoffice@lookoutnewspaper.com Web: www.lookoutnewspaper.com Fax: 250-363-3015



## WHAT SAY YOU

#### Lookout asked this question: People Talk Is there something you've dreamed of doing for a long time. If



"I've always wanted to travpart of a submarine crew el and now that l've joined the navy, I will finally be and now it's actually someable to do it." thing I will be part of in the **OS Robert Ablett**, future."

**Fleet School** 

OS Lyndon Eustache, Fleet School



"I always wanted to visit the place of my birth, Opochno, a small town in the Czech Republic. But I'm waiting to get out of the service first because there's way less red tape as a civilian."

OS Peter Stodola, Damage Control School "I always dreamt about playing football in the CFL. I had a chance to ioin the BC Lions but my father didn't think football was a good choice. He said the military was a whole career and since I'm from a military family, I joined the navy. OS David Allan,



"I've always wanted to visit Dubai, but I've never had the means. Now that I'm in the navy, it is part of my job and will hopefully happen. If not, I will make it happen on my own."

OS James Jessop, **Fleet School** 





A/SLt Gia-Van Luong, Reserves

Got a People Talk question? Fmail Melissa.Atkinson@forces.gc.ca

**Base Accommodations** 

WHAT SAY WE

## **BPSO's Bits & Bytes: military to civilian - life transition**

## Lt(N) Katy Rainville and Lt Ivona Dukic Contributors

Is retiring from the military on your mind? Do you feel excited and prepared for this important life and/or career change?

Some military members might look forward to living outside the rules and routines they have known for many years and feel free to finally let their hair down. Others might be nervous at the idea of life without the sense of certainty that comes with showing up to work in a uniform to serve with friends they have known for years, and with whom they have shared so many common experiences that no one else could possibly understand.

Regardless of the outlook, transitioning

from military to civilian life can be muddled with positive and negative thoughts and feelings.

To help you through this transition process, the Second Career Assistance Network (SCAN), administered by the Base Personnel Selection Office (BPSO), is here for you. The intent of SCAN is to assist Regular Force and full-time Reserve Force members with the transition by providing SCAN seminars (next one is Nov. 7 and 8), which are packed with information on pensions, Veterans Affairs services, SISIP, employment after release, release procedures, Brookfield moves, education services, and wills and estate planning.

Additionally, each month our office hosts a three-day Career Transition Workshop to help you with résumé writing, job searching and job interview techniques.

Moreover, if you are wondering what

career direction to take upon release, we can also offer you the opportunity to complete an interest inventory to help open your mind to new possibilities, and perhaps focus your ideas and goals.

Finally, if you find yourself in the vicinity of our office you can also drop by and sign out reference material from our SCAN library.

In essence, everyone has a unique way of dealing with change and preparing for that next stage in life. Now that you have a glimpse of what resources and tools are available to you, perhaps it is time to map out your own unique plan and start assembling the pieces of the puzzle to achieve your future goals.

For more information or to register for any of the above mentioned SCAN services, call the BPSO office at 363-4091.

Next week: Die on your feet!!



## Leadership letter to the Defence Community PoliceCorner

Dear friends of the local Department of National Defence (DND) community,

Our annual campaign is now underway and it is a privilege to be your Leadership Chair this year. The DND community

across the country is a very dynamic one. You contribute to the overall welfare of local communities daily through your work and off duty activities such as volunteer firefighters, coaches and referees, cadre for youth organizations, and as dedicated mothers and fathers to name just a few.

The GCWCC campaign is yet another opportunity not only for us to contribute, but to enable others to become leaders within the community through the organizations funded through The United Way and Health Partners.

But first, let me provide you some context. We are very fortunate within our DND community. The support structures available to assist our personnel and their families, the strength of our divisional system, the MFRC and many other resources available to us in times of need are outstanding.

They are also critical in discharging our responsibility to support our troops and their loved ones who have made the commitment of unlimited sacrifice.

The charitable organizations which benefit from the tutelage of The United Way and Health Partners complemented by various government agencies make up the equivalent support structure for the non-military constituent of the community. They provide much needed services which help the development of a more secure community.

To perform these functions, they need funding which is the reason for this campaign.

We live in a fortunate country but the economic reality we face provides an interesting insight. In 2007, just prior to the latest economic crisis, the average family adjusted after-tax income was as follows:

• Top 20 percent of income earners - average after-tax income \$76,700.

• Middle 60 percent of income earners - average after-tax income \$34,733

• Bottom 20 percent of income earners - average after-tax income \$ 14,100 *Source: Statistics Canada,* 2008

You can imply from these statistics that the need for charitable services is there. The effects of the economic crisis are not captured in these statistics but when you consider the destruction of wealth and employment which occurred in 2008 and its effect on many of our community members we all get a better understanding of the needs of our communities.

The DND family is an engaged one and the demands put on our time are significant. Your monetary donations enable others who have time to donate to become leaders in their organization of choice. The impact is real and extremely positive.

I encourage you all to donate a day of your schedule and help out at a food kitchen, a shelter, or any other organization.

Take the time to talk to

those who provide and receive services, their stories are real eye openers.

You can help make a more significant difference by donating at the Leadership level which is \$500 or higher. If you have traditionally given at the Leadership level, you may want to consider increasing your contribution to take advantage of the tax benefit associated with charitable donations.

Remember that you can direct your donations to a charity of your choice, may it be the MFRC, an organization dear to your heart, or even our health partners to assist in research and educational efforts.

The DND community has always been at the forefront of the GCWCC efforts in this region. I am sure this campaign will be no different. I am available to answer any questions you may have. Please feel free to approach me at any time during the campaign.

> Warm regards, Le capitaine de vaisseau Luc Cassivi Captain (Navy)

## A Royal challenge

nited

On Tuesday, Nov. 15, a team comprised of personnel from MARPAC/media will take on the Victoria Royals of the WHL at Wurtele Arena. Doors will open at 11 a.m. with the game starting at 11:30 a.m. The lunch canteen will be open and there will be door prizes and a 50/50 raffle. All proceeds will go to the GCWCC-UW 2012 campaign. Coffee on board

From Oct. 17-28, Serious Coffee will be running their Colwood Blue Boat coffee. Between 5:45 a.m. and 7:45 a.m. personnel can get a coffee for \$2 with proceeds going towards the GCWCC-UW campaign. Long bow raffle

Greg Birtwistle has kindly

donated a hand-crafted Long Bow for this year's GCWCC-UW campaign. The bow, valued at \$400, can be won by purchasing raffle tickets (\$2 each or three for \$5) at Base Construction and Engineering (D575) RskM Room 103. Draw date will be Thursday, Dec. 1, and all proceeds will go towards the GCWCC-UW campaign.

## **Register your vehicle** Sgt Benoit Rhéaume Community Relations

Military Police Unit (Esquimalt)

As part of our continuous effort to promote safe driving in our community, I'll address some of your questions about laws and regulations "on" and "off" DND property. That been said, as many of you were transferred a few months ago, I would like to clarify a few points on driver's licensing and insurance in the province of B.C.

Driver's License

Personnel must switch to a B.C. driver's license within 90 days, and vehicles must be registered, licensed, and insured within 30 days of arriving in B.C.

Registering an out-of-province vehicle

If you're bringing a vehicle to B.C. from elsewhere in Canada, your vehicle will need to pass a safety inspection at a designated inspection facility in B.C. (this covers both passenger and commercial vehicles). Once your vehicle has been inspected, go to an Autoplan broker to register, license, and have it insured.

Registering an out-of-country vehicle

If you're bringing a vehicle to B.C. from outside Canada, your vehicle must pass a provincial safety inspection at a designated inspection facility in B.C, and pass a federal inspection to ensure it meets Canadian standards. Once your vehicle has been inspected go to an Autoplan broker to register, license, and have it insured.

Failure to comply

Failure to license/register your vehicle (within the 30 days) is a \$109 fine under the B.C. Motor Vehicle Act 13(1) (a). In addition, failure to display a validation decal will add a \$109 fine upon the vehicle's registration.

Exceptions

Fulltime DND students, such as Fleet School students, may obtain an exemption to register their vehicle through ICBC for their stay in B.C, (therefore keep their current license plate from: Quebec, Ontario, etc). Service members on Impose Restrictions (IR) are not considered students/visitors or temporary workers and therefore have to get a BC driver license and BC license plate for their vehicle.

For general inquiry on licensing in BC, you may reach ICBC at: 1-800-663-3051.

To confidentially report information relating to any crime, visit may visit:

www.victoriacrimestoppers.com or call 1-800-222-8477 (You do NOT have to say your name or give personal information).

# Now that's refreshing!



## **Out of School Care Workers** Support Care Worker

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Job Description: Will be working in a child care setting supervising children, assisting in daily/weekly/monthly planning of activities for the children, doing general clean up, and any other related duties as required.

Please apply: By mail: ATTN: Children's Services Coordinator Military Family Resource Centre PO Box 17000 Stn Forces, Victoria V9A 7N2 By email: scott.branch@forces.gc.ca Only short-listed applicants will be contacted.





Photo by Ben Green, The Lookout

On Oct. 11, the Intersection Hockey League (ISHL) kicked off its season with a short Opening Ceremony at Naden's Wurtele Arena. Capt(N) Craig Baines (centre), Base Commander of CFB Esquimalt, drops the ceremonial puck with Pte Jonathan Weaver (left) from the Base Logistics team and PO2 William Hobden from the Canadian Forces Fleet School team. The 22-team league sees squads mixed with civilian and military DND employees square off in A, B, or C divisions of play.

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## Scholarship available to woman in defence

Mike Hillian

Contributor

Women in Defence and Security (WiDS) Canada is accepting applications for the WiDS Memorial Scholarship. Three scholarships totalling \$10,000 will be awarded to women pursuing careers in national security and defence.

WiDS promotes the advancement of women leaders in defence and security professions across Canada. This scholarship is a key way the organization encourages professional development opportunities.

"WiDS is hoping to enable women to advance their career growth and academic pursuits in an important field," said Melanie Rushworth, Vice President of Scholarships for WiDS. "It is with generous sponsors and support from our members in the defence and security industry that we can remain committed to the development and promotion of programs, such as the WiDS Memorial Scholarship, to support the advancement of women in defence and security professions." Past recipients have been part-time students already working in the field, and full-time students hoping to start a career when they graduate. Awards are based on things such as academic achievement, participation in defence and national security activities, field of study, work experience and recommendations.

Rushworth works for the Department of National Defence at CFB Kingston, and won the scholarship herself in 2007. As a dedicated WiDS volunteer, Rushworth is happy with the way the initiative has grown.

"Since 2007 the number of WiDS Memorial Scholarship applicants has grown over 60 percent year over year, as has our fundraising support," said Rushworth. "The credentials of the applicants are always outstanding, which is why we will be sharing the \$10,000 in funding between three recipients this year."

The application deadline is Nov. 1, 2011, and successful candidates will be announced at a luncheon in March 2012. For more information and to download the application form, go to www.wids.ca.

## Military Family Business Group going strong

#### Mike Hillian Contributor

Have you ever thought about opening a business? Do you own a business and want some support? Perhaps the Military Family Business Group (MFBG) can give

you a hand. The MFBG helps business owners with military connections meet to network and share ideas. After two years of operation, the group is still going strong with 30 members from a diverse group of businesses.

"We have a huge variety, and you may not think they all fit together, but running a business and getting new clients is something that everybody does," said group member Diana Pauze. "It doesn't matter what services you're providing or what products you're providing. We all still have to go out to make a sale."

Military spouses largely make up the group, but retired military personnel also take part. Current membership includes travel advisers, bookkeepers, photographers, chocolate suppliers and even a kilt manufacturer.

Pauze joined last October when her husband was posted to CFB Esquimalt. She runs Inspired Plantings, and so far the group has been a great support.

"It's just nice to go out and be with people who are in the same situation that I am," said Pauze. "It makes you refocus and it makes you think about business as opposed to thinking about the thousands of other things that life

makes you think about."

The group has lots planned for the coming months including a Christmas networking dinner in November and business workshops in the New Year. Even if you don't own a business, the group is always looking to expand membership.

"We encourage people who are even thinking about going into business to drop by and sit in on one of the meetings," said Pauze. "We're a friendly group of people and it's always nice to meet people who are thinking about [business]."

The MFBG meets at 6:30 p.m. on the third Tuesday of every month at the Colwood Pacific Activity Centre. For more information contact group coordinator Nicola Greeley at nicola. greeley@vision2000.ca.



 

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# Chief eases into retiremen

## **Ben Green**

Staff Writer

A grin forms under the bushy beard of CPO2 Chris Carnall as he reflects on his 7,238 kilometre expedition across Canada. The 57-year-old supply technician spent 75 days in the saddle, 105 days in total, peddling his bike coast to coast as a pre-retirement challenge before he calls it a career next month.

"The navy has shown me the world and now I wanted to see my country before I retire after 35-plus years of service," he says.

The idea for the ride had been percolating for three years and he eventually proposed the idea as part of the naval centennial celebrations last year. In late 2009, after the ride was dropped from the centennial agenda, he committed to completing it before he took off the uniform for good.

Departing CFB Esquimalt on June 6, the anniversary of D-Day, he spent the next 15 weeks on the road, eight to 10 hours a day, eventually finishing at CFB Halifax on Sept. 11, the 10<sup>th</sup> anniversary of 9/11. With a few friends still serving overseas, the ride became a symbolic gesture in their honour.

"There are four young navy storesman from the MARPAC (Maritmie Forces Pacific) area who have worked with me and are now deployed to the packing up of Kandahar," he says. "It is a tough place to be away from family and friends and with this trek I was letting them know that I support them."

Originally his wife Ramona, and son Fred were going to drive a support vehicle for him during the ride, but a full-time job opportunity for Fred meant CPO2 Carnall had to leave them behind one last time (reminiscent of one of his naval deployments during his 22 years on the ships). Packing his bike with 60 kilos of food, water, and supplies, he headed east and never looked back.

"The theme of the naval centennial was 'Bring the Sailors to the People', that's why I tried to say to small-town Canada," he says.

Only taking up commercial lo a shower and laundry, he spen neath the stars.

"I have slept with the grizzly with the prairie dogs in the fla

I have slept with the grizzly bears in the Canadian Rockies, with the prairie dogs in the flatlands, the wolves in northern Ontario, a few graveyards, some bed and breakfasts, and was adopted a few times during my crosscountry quest. -CPO2 Chris Carnall

Cana

Sword raised, the pirate Smurf figurine is strapped to the front of CPO2 Chris Carnall's bike. The figurine is something the Chief has carried with him throughout his naval career.

# t by biking across Canada

odging every five or six days for t the rest of the nights under-

bears in the Canadian Rockies, tlands, the wolves in northern Ontario, a few graveyards, some bed and breakfasts, and was adopted a few times during my cross-country quest," he says.

Along the way he personally met 42 people who were attempting the same cross-country exploit, via bike or the power of their own two feet. He also met hundreds of small-towners in between and says their desire to know about the Canadian Forces exceeds the information that often reaches them.

"They want to hear what we're doing, what the military is doing, often they only hear about the bad things,"

he says.

Scrolling through a worn journal he kept during the ride, CPO2 Carnall fondly recalls a lunch here, or a chance encounter there. He stopped and paid homage at 145 war memorials, biked 350 kilometres with a broken spoke, and even got a beer, burger, bed, and a t-shirt in Plunkett, SA, for \$30 – a prairie town with a population of 65, it was the best bargain of his trip.

He speaks in awe of a Mongolian man he met who was walking across the country with just a bag, or the three brothers from Paris who were biking from Vancouver to Montreal, two of them escorting the other who was visually impaired.

CPO2 Carnall says every day of his journey was rewarding, even though he eventually reached a low point about 250 kilometres north of Thunder Bay, ON. Realizing both his tires were completely worn out, he tried desperately to patch them with pieces of his spare. As he laboured with the bike, he counted 46 vehicles with bikes on top that passed him – no one stopped to help.

Eventually an evacuee from Sioux Lookout, escaping the wildfires in northern Ontario, stopped, made room for him and his bike in his completely stuffed vehicle, and drove him to Thunder Bay.

"This country is so great and people that I met along the road in small-town Canada were fantastic," he says. "I am proud to have stood on guard for this country since 1975 and it was one of the best decisions that I ever made."

His journey saw him go through two tires, one chain, and five broken spokes. On a daily diet of noodles, rice, peanut butter, fruit, and granola bars (with smaller meals in between), combined with endless exercise, he lost 30 pounds.

The only amenities he carried with him at all times were a cell phone, a GPS locator, a naval centennial coin, an HMCS Vancouver coin (they were the first West Coast ship to respond to 9/11), and a pirate Smurf figurine which lead him along the way. The figurine, which has travelled to every foreign port with him during his naval career, was attached to his handle bars the entire ride.





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CPO2 Carnall takes a moment to pose in front of the Parliament building in Ottawa on Aug. 6.

Here CPO2 Carnall (left) stands with CPO1 Cliff Ronneseth at the Cadet Vernon Camp on June 16.

# Symposium focused on opportunities for NCMS

Formation-level symposiums could convene in advance to deliberate on the respective topics and provide feedback via their CPO1 Advisory Group representatives.

**CPO1 Paul Helston MMM, CD** MARPAC Formation Chief

This summer I attended the Royal Canadian Navy Command Chief Petty Officer Council meeting that convened in Esquimalt June 28-30.

The council consists of all the RCN CPO1 senior appointments, and specific CPO1s in key positions. These are the Command CPO: CPO1 Claude Laurendeau, the three Formation CPO1s (MARPAC, MARLANT, NAVRES), Fleet and Base CPOs, the CPO1 Career Manager, and the Director General Naval Personnel CPO (DGNP CPO).

One topic of discussion was the expanded mandate of the CPO1 Advisory Group, in that its scope has been adjusted to consider long-range non-occupational Non-Commissioned Members (NCM) issues, vice current issues specific to the CPO1 cadre alone.

This is an important step to cohesively advancing important NCM issues. It was agreed that where possible, Formationlevel symposiums could convene in advance to deliberate on the respective topics and provide feedback via their CPO1 Advisory Group representatives.

The CPO1 Advisory Group is reactive to the Director General Naval Personnel (DGNP) and responsive to the RCN Command CPO. Indeed, this not only provides coastal input to important topics, but also permits for a degree of valuable developmental discussion to the participants, whether they are regular force or reserve.

As a result, CPO1 Tom Riefesel (MARLANT Formation CPO) and myself



agreed to hold concurrent Formation symposia Sept. 12-14 on topics provided by DGNP, Commodore Newton, in advance of the convening of the next CPO1 Advisory Group. This was supported by the NAVRES Formation CPO, CPO1 Hearns, who provided reserve succession planned individuals to both coasts, as well as CPO1 Prowse the DGNP CPO who prepared some of the briefing material and attended the MARL symposium.

Commodore Newton, in consultation with the RCN senior leadership provided one specific topic in two areas of concern. As a result, the MARPAC working group was to develop a minimum of three courses of action in response to the following two complex questions:

What actions could be taken to "normalize" PER scoring and narratives?



For the purpose of personnel evaluations, what specific attributes/ competencies demonstrate institutional leadership potential?

The symposiums consisted of 18 succession planned NCMs, from PO1 to CPO1, regular and reserve force personnel, divided into equal-sized syndicates. It was fully understood that both coasts would not develop a panacea solution to these difficult questions, but set in motion the process debate and ideas toward supporting further consideration if warranted.

In order to help provide the necessary guidance, the syndicates in MARPAC received a brief on institutional leadership from Commander MARPAC, Rear Admiral Nigel Greenwood, a CFPAS overview by SSO Administration, and one from myself outlining the NCM developmental and succession planning challenges. This later brief was also presented by CPO1 Prowse in MARLANT.

The syndicates were provided a prereading package that was critical in ensuring the agenda was achieved in a very compressed time frame. The end product was staffed in the form of a service paper, by the MARPAC symposium team leader, CPO1 McCallum, Coxswain Sea Training Pacific, through MARPAC for further consideration.

It envisioned that these forums will continue as needed, as an enabler to evolving policy and an enriching developmental opportunity for NCMs.

For more information you can visit the link.

http://esquimalt.mil.ca/marpac/n00/e/ Formation%20Chief%20Petty%20 Officer.htm



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# A day in the life: Sailor trades high seas for high speed

**Ben Green** Staff Writer

Behind a secure door in Base Information Services (BIS), LS Daniel Lefebvre is wrist-deep in the entrails of another computer terminal. His workspace, cluttered by monitors, cables, keyboards, and modems, looks more like a place where computers go to die than be repaired.

But nothing could be farther from the truth.

More medic than madscientist, LS Lefebvre is just one of many Desktop Support technicians with BIS that repairs computer systems for frustrated personnel all over the base.

"Everyday can be something totally different," he says tinkering with a fan inside one of the computer towers.

A somewhat fresh face around BIS, LS Lefebvre has spent the past two months with the unit learning the ropes of troubleshooting. Previously posted to HMCS Calgary for three and half years, he found his way to dry land as the frigate entered its mid-life refit.

However, computers are not a novelty for this sailor. His pre-navy days saw him graduate from a technology school in Winnipeg where he directly applied his education in the field.

"What they did was put

you in with places [companies and organizations]," he says. "I ended up working for the City of Winnipeg in the library.'

With the library he installed new computers, set up new software, and maintained the hundreds of terminals at the facility's 20-plus branches. When he made the transition to the navy fulltime, he again utilized his technical skills by maintaining all IT assets on board the frigate.

For LS Lefebvre, the biggest challenge jumping ship to shore has been learning the land-based system, Baseline. All vessels are provided a shipboard computer infrastructure called ShipLAN, which is connected through satellites while at sea, and is operated differently than the shore-based system.

"Most of the stuff I've learned here I already

understood from working on the ships," he says. "Here the big difference is how to use Baseline, I've had to change the way of doing things.'

Baseline is a configuration management tool that is centrally based in Ottawa with backup servers across the country. Used on all unclassified workstations in every base nationwide, it's used to manage, restrict. Update, and push software available to everyone nationally. ShipLAN is only used on ships because they don't have the bandwidth to handle large files at sea. This means all software and support is handled individually by a vessel's naval communicators with server support from BIS staff.

Working in a blended civilian/military environment at BIS has also taken some getting used to, along with his new Monday to Friday schedule which is quite different than normal watch patterns he's use to with the frigate.

"There are no civilians working on navy ships and now working with them is great because the working environment is not as demanding yet challenging nonetheless," he says.

As part of Desktop Support, LS Lefebvre is charged with looking after computer-related issues in building D199, NOC, FSE, and the Lookout. His unit also looks after Base Logistics, Base Construction and Engineering, Base Administration, the messes, the Reserves, Port Operations and Emergency Services Branch, and the Post Office. When personnel within these units first have a problem, they call Client Services at BIS.

"When you call 3-1000, they're the first people you speak to," he says. "Without them there'd be chaos."

Client Services acts as frontline maintenance, trying to fix issues through remote assistance with help from BIS Knowledgebase, an online bank of procedures, guidelines, and contacts they use to help troubleshoot. If the problem persists, Client Services forwards it on to

access all the trouble tickets he's currently assigned. He can also access the jobs colleagues are tackling and record information such as what worked and what didn't and use that information for future tickets. A trouble ticket can range from a printer cartridge needing replacing (a five minute job) to an entire computer needing replacing (a few days). Currently he has six trouble tickets assigned to him, with a few minor jobs as well. He says the average call takes around two days from start to finish, but that can vary quite dramatically depending on the problem.

"I haven't really got into anything that's really that hard, I like working here," he says. "At times you never know what's going on; at times Google is your best friend [to search for solutions]. The patience, knowing what you're looking for, it's a love-hate relationship.

One minute you could be fine, another moment you reboot [the computer] and it laughs at you."

For now he's enjoying his spell on dry land. The posting has allowed him to focus on two of his passions hockey and his beard. This fall he'll be lacing up the skates for the BIS hockey team in the Intersection Hockey League, and being off ship has allowed him to let loose his whiskers (ships' companies aren't permitted to grow beards on board due to firefighting system that can't adhere to a bearded face). But like any true sea dog, it's the water he wants to eventually return to.

"I do want to be at sea, I love sailing but not right now, I would like to stay at BIS for awhile," he says. "There are a lot of experienced people here and I want to soak in as much as I can before it's my time to return to a ship."

Base Information Services (BIS) has a troop of military and civilian employees who make sure computer systems and their terminals around the base are in working order. With BIS personnel assigned to various areas of the base, tech support is only ever a call away no matter where you are on base. Here LS Daniel Lefebvre, from BIS desk support, tinkers with a computer inside one of the department's workshops. A naval communicator with HMCS Calgary, the sailor has been permanently posted to BIS now that the frig-

Photo by Ben Green, The Lookout





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# **Regina kicks off** their campaign

The crew of the HMCS Regina kicked off their GCWCC Campaign with an on-board barbeque for invited guests from the B.C. Heart and Stroke Foundation, the Military Family Resource Centre, TNT Paintball, and Habitat for Humanity as well as the crew. Regina's mascot, Gunner the Gopher, joined the crew for the kickoff.





Photos by Dawn Bennett, The Lookout Left: Cdr Chris Moore presents CPO1 Robert Anderson with an Aerobic **Excellence Award - Silver Level. The award** represents 10,000 units of aerobic activity, which took CPO1 Anderson eight years to



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## **EAP** supervisors' commitment celebrated

Three weeks ago, 24 Employee Assistance Program (EAP) referral agents from Esquimalt and Comox attended a Referral Agent Development Day (RADD) and supervisor celebration at the Colwood Pacific Activity Centre, organized by the EAP office

The theme of this RADD was: "Together we are more than the sum of our parts."

The three days consisted of guest speakers and workshops providing information on various resources available in the community. These training events are held in order to ensure that referral agents maintain the knowledge and abilities to

help base employees work through issues such as job stress, anxiety, depression, addictions, traumatic incidents, family relationships, grief and more.

To recognize their much appreciated commitments, a formal thank you to referral agents was made by the Chief of Staff, Capt(N) Knippel, as well as local union representatives Deborah Wainwright, Professional Institute of Public Servants of Canada; Mark Miller- Union of National Defence Employees; and Keith Campbell, Federal Government Dockyard Trades & Labour Council (West).



Left to right: Keith Campbell, Mark Miller, Deborah Wainwright and Capt(N) Knippel cut the referral agent thank you cake.

EAP is a confidential referral service for all employees of the base who want help dealing with a personal or work related issue. The program is made up of a reliable team of referral agents that are available to provide a listen-

ing ear, and can also direct you to qualified community resources if desired. If you are ever in need of assistance contact any of the referral agents on EAP posters located around the base, or call Nora Johnson (EAP

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# Interior cadets honour local hero

## **ASLt Mike Wisla** Contributor

The shores of Shuswap Lake, 500 kilometres inland from the Pacific coast, seem an unlikely place for a Naval Memorial Ceremony.

However, on Sept. 25 this was the case when Collier family members were joined by Sea Cadets from RCSCC Kamloops and RCSCC Grenville of Kelowna to unveil the memorial stone of the late Vice Admiral Andrew Collier.

The ceremony took place at the Eagle Bay Community Church, in the small community of Eagle Bay, B.C. The event was hosted by Betty CollierMurphy, widow of Vice Admiral Collier, and was attended by four generations of the Collier family from across North America.

During the memorial, members of the Collier family spoke of the Vice Admiral's life in and out of the military, and his enthusiasm for the Cadet movement. In a moving ceremony, the memorial stone was unveiled by the Vice Admiral's namesake, greatgrandson Andrew of Ft. Lauderdale, Florida.

The service ended with the playing of the Last Post, and an inspection of RCSCC Grenville Cadets and the ceremonial flag party of RCSCC Kamloops.

At the conclusion of the service the Collier family hosted a reception where the Cadets were able to meet the family, view photos, and hear stories about Vice Admiral Collier.

Vice Admiral Collier was born in Kamloops in 1924, and was raised in the Shuswap, where he graduated from Salmon Arm Secondary School. He was a member of the first graduating class of Royal Roads Military College and rose through the ranks. He served with the Royal Canadian Navy from 1942 to 1979 in a variety of positions including Commander of MARPAC, and retired as Commander

Ferry Corporation. He passed away in 1987 and was buried at sea. The memorial in the family plot at Eagle Bay provides a permanent marker for this remarkable man.





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